

Education Element (E²)

Tips for remediating unprofessional behavior

- **Scenario:** A medical student is referred for remediation due to lack of participation in a clerkship, how can you best understand the medical student's perspective to effectively address their professionalism issues?
- **When proposing effective remediation, take into consideration the learner's:**
 - Competency – The skills and knowledge that one has
 - Values – Beliefs and convictions
 - Environment – Professional, personal, other
 - Identity characteristics
 - Personal mission – Personal calling, end point
- Upon further evaluation, the student is an MD/PhD who does not feel that this clerkship will benefit them in the long run (personal mission) and feels that they have the proper knowledge imparted in this clerkship (competency). These must be addressed for successful remediation